



## STAR FEATURE CODE DESCRIPTIONS

\*Not all Features are available for all accounts. Refer to [www.mconnectinc.com](http://www.mconnectinc.com) Feature Comparison for the list of features for each plan.

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| *610 | <ul style="list-style-type: none"> <li>• <b>Answer Timer Set Rings</b> allows users to change the number of rings a caller hears before no-answering handling services apply.</li> </ul>   |
| #8   | <ul style="list-style-type: none"> <li>• <b>Automatic Callback Deactivation</b> allows users to deactivate all current automatic callback sessions. Automatic Callback is a user service that allows users to be called back automatically by a previously busy line in their group, as soon as that line becomes free.</li> </ul>                           |
| *21  | <ul style="list-style-type: none"> <li>• <b>Call Forwarding Always To Voice Mail Activation</b> allows users to send all calls to voice mail.</li> </ul>   |
| #21  | <ul style="list-style-type: none"> <li>• <b>Call Forwarding Always To Voice Mail Deactivation</b> allows users to deactivate the Call Forward Always To Voice Mail Activation service.</li> </ul>  |
| *40  | <ul style="list-style-type: none"> <li>• <b>Call Forwarding Busy To Voice Mail Activation</b> allows users to send calls to voice mail when they are engaged in a call.</li> </ul>   |
| #40  | <ul style="list-style-type: none"> <li>• <b>Call Forwarding Busy To Voice Mail Deactivation</b> allows users to deactivate the Call Forward Busy To Voice Mail Activation service.</li> </ul>  |
| *41  | <ul style="list-style-type: none"> <li>• <b>Call Forwarding No Answer To Voice Mail Activation</b> allows users to send calls to voice mail when calls are unanswered.</li> </ul>  |
| #41  | <ul style="list-style-type: none"> <li>• <b>Call Forwarding No Answer To Voice Mail Deactivation</b> allows users to deactivate the Call Forward No Answer To Voice Mail Activation service.</li> </ul>  |
| *72  | <ul style="list-style-type: none"> <li>• <b>Call Forwarding Always Activation</b> allows users to redirect incoming phone calls to another number, such as a mobile phone or administrative assistant. After dialing the assigned code, users dial the phone number to which calls will be redirected followed by the pound sign (#).</li> </ul>             |
| *73  | <ul style="list-style-type: none"> <li>• <b>Call Forwarding Always Deactivation</b> allows users to turn Call Forwarding Always off. After deactivation, calls ring to the user's phone unless the user has set up another service such as Call Forwarding Busy, Call Forwarding No Answer, or Call Management - Do Not Disturb.</li> </ul>                  |
| *90  | <ul style="list-style-type: none"> <li>• <b>Call Forwarding Busy Activation</b> allows users to redirect their incoming phone calls to another number, such as a mobile phone or administrative assistant, when they are on the phone. After dialing the assigned code, users dial the phone number where they want their calls to be redirected.</li> </ul> |

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| *91 | <ul style="list-style-type: none"> <li>• <b>Call Forwarding Busy Deactivation</b> allows users to turn Call Forwarding Busy off. After deactivation, calls ring on the user's phone unless the user has set up another service such as Call Forwarding Always, Call Forwarding No Answer, or Do Not Disturb.</li> </ul>  |
| *92 | <ul style="list-style-type: none"> <li>• <b>Call Forwarding No Answer Activation</b> allows users to redirect their incoming phone calls to another number, such as a mobile phone or administrative assistant, when they do not answer their phone. After dialing the assigned code, the users dial the phone number where they want their calls to be redirected.</li> </ul>   |
| *93 | <ul style="list-style-type: none"> <li>• <b>Call Forwarding No Answer Deactivation</b> allows users to turn Call Forwarding No Answer off. After deactivation, calls ring on the user's phone unless the user has set up another service such as Call Forwarding Busy, Call Forwarding Always, or Do Not Disturb.</li> </ul>   |
| *67 | <ul style="list-style-type: none"> <li>• <b>Calling Line ID Delivery Blocking per Call</b> allows users to prevent display of their calling line ID on a per call basis. Before placing a call, the user dials the assigned code, and then places the call as usual. Note that this service is active only for one phone call.</li> </ul>  |
| *65 | <ul style="list-style-type: none"> <li>• <b>Calling Line ID Delivery per Call</b> allows users to display their calling line ID on a per call basis. Before placing a call, a user dials the assigned code, and then places the call as usual. Note that this service is active only for one phone call.</li> </ul>  |
| *31 | <ul style="list-style-type: none"> <li>• <b>Calling Line ID Blocking Persistent Activation</b> allows users to activate the Calling Line ID Blocking service.</li> </ul>   |
| #31 | <ul style="list-style-type: none"> <li>• <b>Calling Line ID Blocking Persistent Deactivation</b> allows users to deactivate the Calling Line ID Blocking service.</li> </ul>   |
| *68 | <ul style="list-style-type: none"> <li>• <b>Call Park</b> allows users to "park" or hold a call. Users can park calls only on extensions to which this service has been assigned.</li> </ul>   |
| *88 | <ul style="list-style-type: none"> <li>• <b>Call Park Retrieve</b> allows users to retrieve or reconnect with a call that was previously parked.</li> </ul>  |
| *98 | <ul style="list-style-type: none"> <li>• <b>Call Pickup</b> allows users to pick up calls within an assigned call pickup group. The call pickup group is determined by an administrator and may or may not consist of those listed in the group phone lists. When users dial the call pickup code, the ringing phone in the group is answered. If more than one phone is ringing, Call Pickup allows users to answer the phone that has been ringing the longest.</li> </ul> |
| *69 | <ul style="list-style-type: none"> <li>• <b>Call Return</b> allows users to return a call to the phone number of the last call received. Users will be allowed to return calls only to call types in the Outgoing Calling Plan.</li> </ul>   |
| *43 | <ul style="list-style-type: none"> <li>• <b>Call Waiting Persistent Activation</b> allows users to activate the Call Waiting service.</li> </ul>   |
| #43 | <ul style="list-style-type: none"> <li>• <b>Call Waiting Persistent Deactivation</b> allows users to deactivate the Call Waiting service.</li> </ul>   |
| *70 | <ul style="list-style-type: none"> <li>• <b>Cancel Call Waiting</b> allows users to dial the assigned code in order to turn off Call Waiting for the next call they place.</li> </ul>  |
| *99 | <ul style="list-style-type: none"> <li>• <b>Clear Voice Message Waiting Indicator</b> allows users to dial the assigned code, to clear the audible (and visible for some devices) message waiting indicator on their phone.</li> </ul>   |

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| *57 | <ul style="list-style-type: none"> <li>• <b>Customer Originated Trace</b> allows users to dial the assigned code, and then place a trace on the last number that called them.</li> </ul>   |
| *97 | <ul style="list-style-type: none"> <li>• <b>Directed Call Pickup</b> allows users to pick up calls for another user in the same group by entering the assigned access code followed by the extension of the user whose call is to be picked up.</li> </ul>   |
| *33 | <ul style="list-style-type: none"> <li>• <b>Directed Call Pickup with Barge-in</b> allows users to barge in on calls to or from another user in the same group, by entering the assigned access code followed by the extension of the user whose call is to be barged-in on. Barge-in is successful only when the second user has only that one call. When a user barges in on an answered call, the call becomes a three-way call and the user who barged in becomes the controller of the three-way call. The group administrator configures a tone that warns users on a call that another user is barging in on their call.</li> </ul> <p>Users can prevent having their calls being barged in on by using the Barge-in Exempt user service.</p> |
| *55 | <ul style="list-style-type: none"> <li>• <b>Direct Voice Mail Transfer</b> allows users to transfer a held call directly to a voice mailbox. The call can be transferred to the user's voice mailbox or to any other voice mailbox in the group. The Voice Messaging service or the Third Party Voice Mail Support service must be assigned to the user's group.</li> </ul>  |
| *80 | <ul style="list-style-type: none"> <li>• <b>Diversion Inhibitor</b> allows a user to prevent Redirection services from being activated on the terminating side of an unanswered call.</li> </ul>   |
| *78 | <ul style="list-style-type: none"> <li>• <b>Do Not Disturb Activation</b> allows users to dial the assigned code, to activate the Do Not Disturb service. When Do Not Disturb is active, a user's phone does not ring and all calls go directly to a "busy treatment", such as Voice Messaging.</li> </ul>   |
| *79 | <ul style="list-style-type: none"> <li>• <b>Do Not Disturb Deactivation</b> allows users to dial the assigned code, to turn off the Do Not Disturb service.</li> </ul>   |
| *22 | <ul style="list-style-type: none"> <li>• <b>Flash Call Hold</b> allows users to put a call on hold on a phone that does not have a <b>Hold</b> button. On this type of phone, a user presses the <b>Flash</b> button or presses and releases the <b>Hangup</b> button on the phone cradle.</li> </ul>  |
| *66 | <ul style="list-style-type: none"> <li>• <b>Last Number Redial</b> allows users to redial the last number they dialed. Users are allowed only to redial calls to call types in the Outgoing Calling Plan.</li> </ul>   |
| *60 | <ul style="list-style-type: none"> <li>• <b>Music on Hold Per-Call Deactivation</b> allows users to deactivate the Music On Hold service for their current calls.</li> </ul>   |
| *71 | <ul style="list-style-type: none"> <li>• <b>Per Call Account Code</b> allows users to provide an account code before attempting a call, or, during a call, to flash and provide an account code to be applied to all ongoing (currently held) calls.</li> </ul>  |
| *50 | <ul style="list-style-type: none"> <li>• <b>Push To Talk</b> provides an intercom-like functionality where you can call another party and be instantly connected.</li> </ul>   |
| *75 | <ul style="list-style-type: none"> <li>• <b>Speed Dial 100</b> allows users to program an assigned two-digit (00 – 99) speed dial number of the party they want to call.</li> </ul>  |
| *74 | <ul style="list-style-type: none"> <li>• <b>Speed Dial 8</b> allows users to program an assigned one-digit (2 – 9) speed dial number of the party they want to call.</li> </ul>  |
| *47 | <ul style="list-style-type: none"> <li>• <b>Sustained Authorization Code Activation</b> (call unlocking) allows users who are required to provide authorization codes for outgoing calls to "unlock" this</li> </ul>   |

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|            | requirement. Having unlocked code activation, the users are no longer prompted for an authorization code and their calls proceed without interruption.  |
| <b>*37</b> | <ul style="list-style-type: none"><li>• <b>Sustained Authorization Code Activation</b> (call locking) allows users who have unlocked their code activation requirement, to “lock” this requirement again.</li></ul> |
| <b>*62</b> | <ul style="list-style-type: none"><li>• <b>Voice Portal Access</b> allows users to access the Voice Portal.</li></ul>   |